



### **About This Presentation**

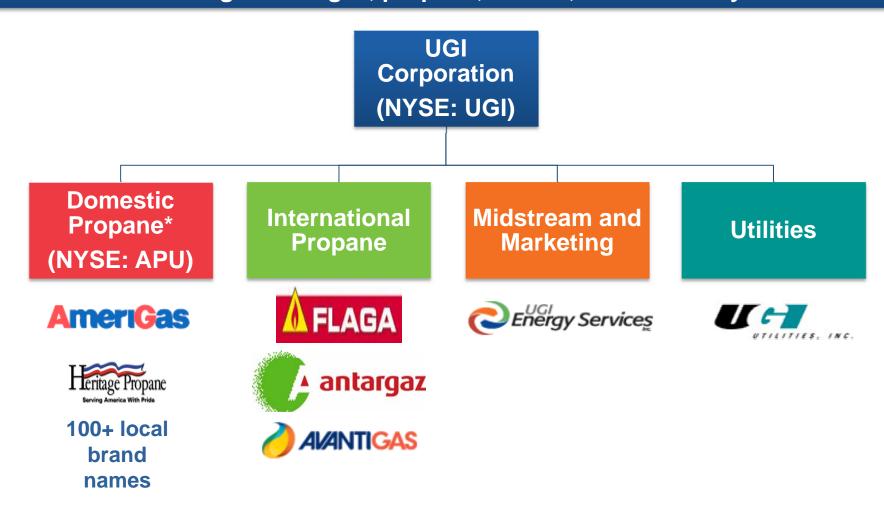
This presentation contains certain forward-looking statements that management believes to be reasonable as of today's date only. Actual results may differ significantly because of risks and uncertainties that are difficult to predict and many of which are beyond management's control. You should read UGI's Annual Report on Form 10-K for a more extensive list of factors that could affect results. Among them are adverse weather conditions, cost volatility and availability of all energy products, including propane, natural gas, electricity and fuel oil, increased customer conservation measures, the impact of pending and future legal proceedings, domestic and international political, regulatory and economic conditions including currency exchange rate fluctuations (particularly the euro), the timing of development of Marcellus Shale gas production, the timing and success of our commercial initiatives and investments to grow our business, and our ability to successfully integrate acquired businesses, including Heritage Propane, and achieve anticipated synergies. UGI undertakes no obligation to release revisions to its forward-looking statements to reflect events or circumstances occurring after today.

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## **About UGI Corporation**

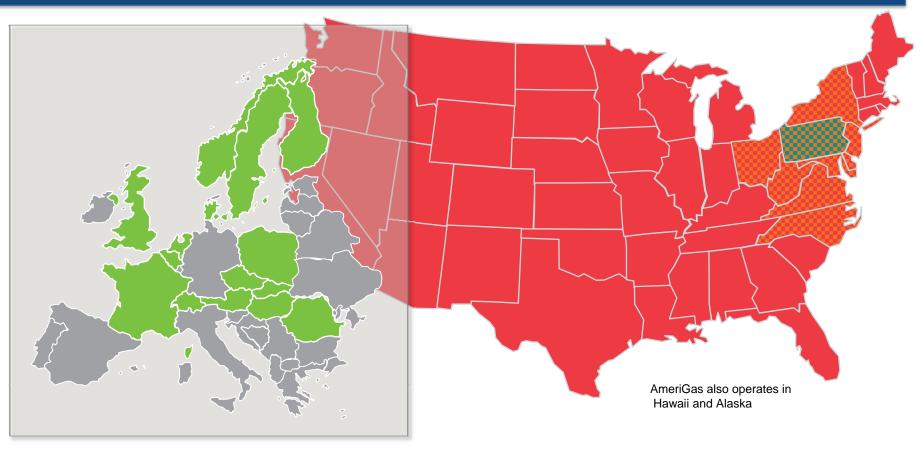
UGI Corporation is a distributor and marketer of energy products and services including natural gas, propane, butane, and electricity.





# **About UGI Corporation**

### **UGI** operates in 50 states and 16 European countries



Domestic Propane

International Propane

Midstream & Marketing

**UGI Utilities** 



Significant Cash Generation

Diversification

Growth and Income

Strong Track Record

# Significant Cash Generation

Diversification

Growth and Income

Strong Track Record UGI generates over \$125 million of free cash flow annually for reinvestment

This is <u>after</u> satisfying all subsidiaries' debt service, ongoing capex, and paying our dividend





Significant Cash Generation

Diversification

Growth and Income

Strong Track Record

# UGI provides diversified exposure to

- Commodities
- Geographies
- Customer Segments
- Supply Chain

While benefiting from the common attributes our businesses share

This **Diversification** = **less risk**, diversified income/cash
flow, & multiple **capital reinvestment opportunities** 





Significant Cash Generation

Diversification

Growth and Income

Strong Track Record UGI is a **balanced growth** and income investment

We are committed to delivering 6% to 10% EPS growth and 4% annual dividend growth





Significant Cash Generation

Diversification

Growth and Income

Strong Track Record UGI has a strong track record of meeting or exceeding our commitments to shareholders:

- 13.7% EPS growth\*
- 7% dividend growth\*
- Successful capital reinvestment
- 128 years of uninterrupted dividends
- 25 years of consecutive dividend increases



# Significant Cash Generation

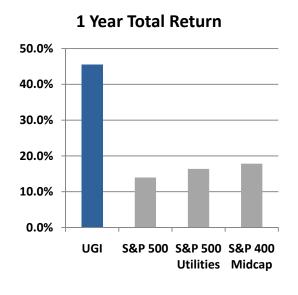
Diversification

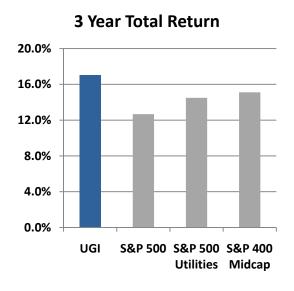
Growth and Income

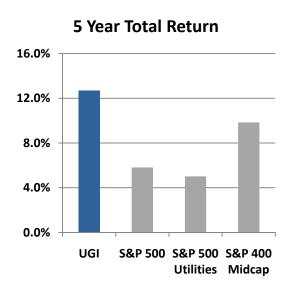
Strong Track Record

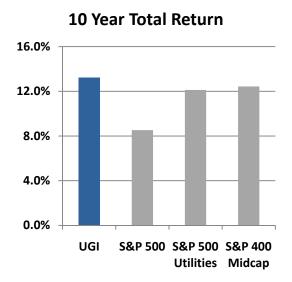


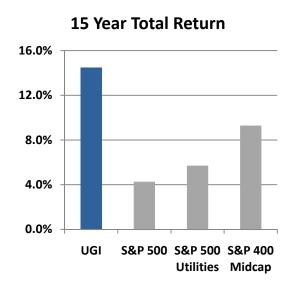
### Total Shareholder Return

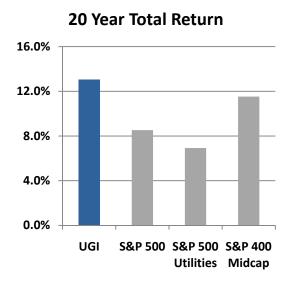














# **Business Unit Overview: UGI Utilities**



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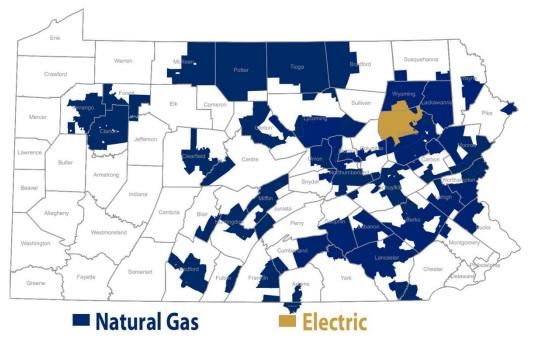


### Pennsylvania's largest gas utility

- 45 of the 67 PA counties served
- Service provided in 709 PA municipalities
- ~600,000 gas customers
- ~60,000 electric customers

### **Attractive and growing service areas**

- Gas Utility customer growth of ~2% in 2012
- UGI System covers 28% of the total square miles in PA
- Approximately 12,000 miles of main





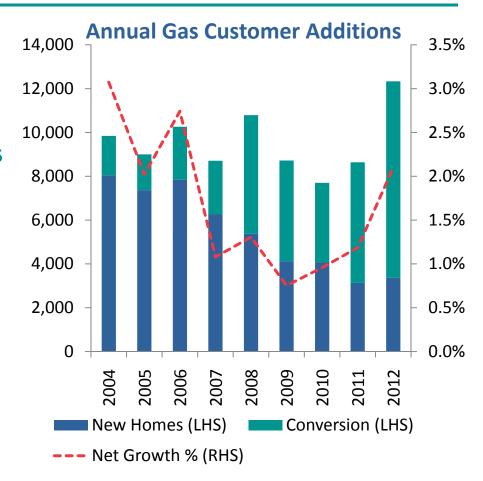
### **UGI Utilities: Growth Initiatives**

### **Customer Growth**

- In 2012 UGI Gas achieved +2% net customer growth
- Focused on customer conversions from oil and other fuels
- Estimate >250,000 potential customers in proximity to UGI's mains

### Infrastructure Investment

 All cast iron main replaced by 2027, all bare steel by 2043



Goal: To deliver safe and reliable gas service as we grow profitably

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# AmeriGas

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Market share (%)

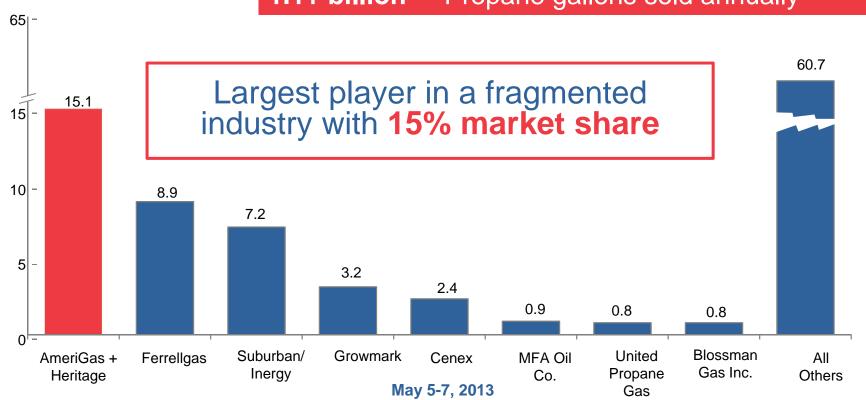
### AmeriGas provides service to all 50 states

8,500+ Employees

2,000 Locations

2+ million Customers

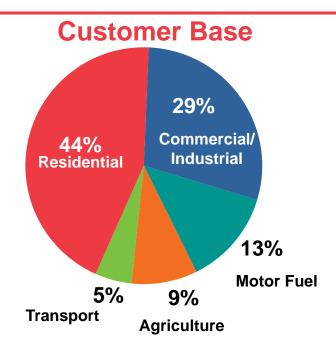
1.1+ billion Propane gallons sold annually

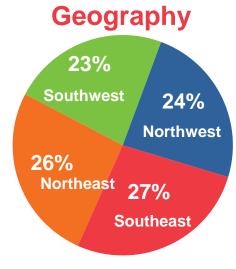




### Unmatched geographic coverage

- Customer density = efficiency
- Advantage in acquisitions, serving multistate customers
- Geographic and end-use diversity
- Counter-seasonal business (ACE) and other revenue streams (AmeriGuard, fuel surcharges) reduce reliance on heating degree days
- Strong balance sheet supports continued growth







### AmeriGas: Growth Initiatives

### Strategic Growth Initiatives

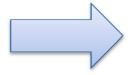
### **National Accounts**



### The AmeriGas Advantage

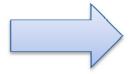
- Leverage extensive distribution network and national footprint
- Dedicated customer service/billing team
- Service multiple locations; one bill

# AmeriGas Cylinder Exchange



- Counter seasonal summer business
- Nationwide distribution footprint
- Significant scale: 44,000 distribution points

### **Acquisitions**



- Nationwide footprint provides synergy opportunities
- Acquisition integration is a core strength as demonstrated by Heritage acquisition

**Goal: 3-4% EBITDA growth, 5% distribution growth annually** 

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# International













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## International: Overview

Brand	Americas  Americas								
Countries of operation	France, Belgium, Netherlands, Luxembourg, Austria, Poland, Czech Republic, Hungary, Slovakia, Romania, Switzerland, Norway, Sweden, Denmark, Finland, U.K.								
Approx volume (gallons)	~ 600 million (retail) ~ 80 million (wholesale)								
Forecasted EBITDA (in USD)	~ \$200 million								
Major Competitors	Total, SHV, DCC, MOL, Flogas, Calor, Vitogaz, Independent marketers								
Volume segments	Cylinder ~18%  Bulk ~62%  Autogas ~8%  Wholesale ~12%								



### International: Growth Initiatives

### **ORGANIC GROWTH:**

- Heating Oil to LPG conversions
- Penetration of new LPG markets in U.K.
- Residential customer growth in Poland
- Commercial bulk business in Poland and Scandinavia
- Expand natural gas marketing segment

### **ACQUISITION GROWTH:**

- Pursue opportunities to enhance position in current markets (BP Poland)
- Potential to build-out position in Northern and Central Europe





# Midstream & Marketing



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# Energy Services Midstream & Marketing: Overview



### **Marketing**

### **Natural Gas**

- ~ 100 Bcf
- > 30,000 locations
- 33 LDCs

### Power

- > 2 MM MWhrs
- > 10,000 locations
- 19 EDCs

### **Midstream**

**Pipelines and Gathering** 

Storage – 15 Bcf

### **Peaking**

- 1.25 Bcf LNG **Storage Capacity**
- 0.40 Bcf capacity in 6 Propane Air plants

### **Generation**

### Generation

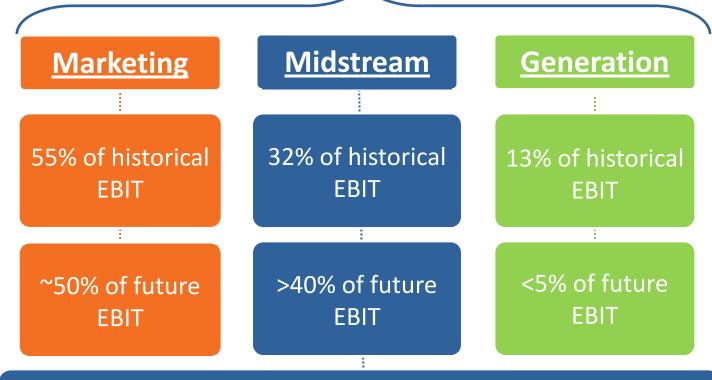
- Hunlock: 125 MWs combined cycle
- Conemaugh: 102 MWs coal-fired
- Renewable energy: ~ 17 MWs

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# Energy Services Midstream & Marketing: Overview





- Uniquely positioned to link population centers to Marcellus supply
- Growth opportunities leverage UGI's existing footprint and intellectual capital
- Driver of future growth & enhanced margin opportunity



## **Commodity Marketing**

We supply ~ 100 bcf of gas and over 2 MM MWhrs of power to 40,000 commercial and industrial facilities throughout the Mid-Atlantic region

### **Strategy**

Target **small and medium-size businesses** that value our services (hedging, management of energy requirements)

### **Characteristics**

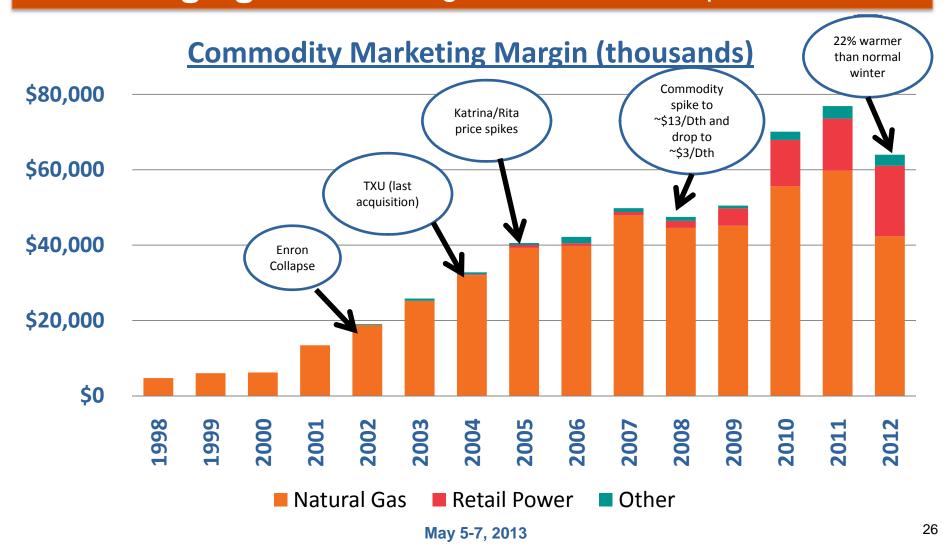
- Little commodity exposure back-to-back fulfillment
- No trading or speculation
- Excellent sales team
- Very high customer retention rates
- Customer diversification
- Supplier diversification
- Very low bad debts rate



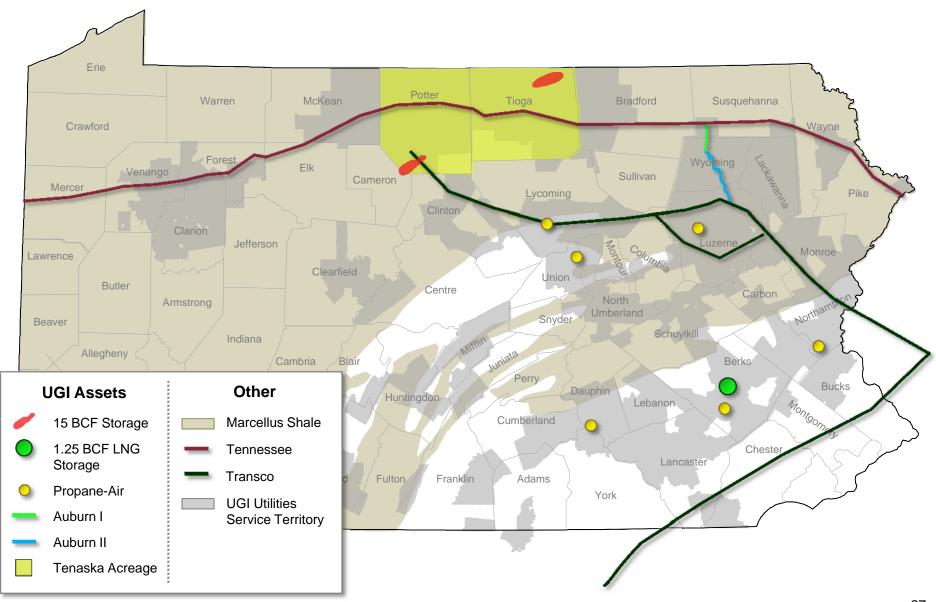


## **Commodity Marketing**

# Consistent, disciplined approach results in steady earnings growth through numerous disruptive events









### Midstream: Growth Initiatives

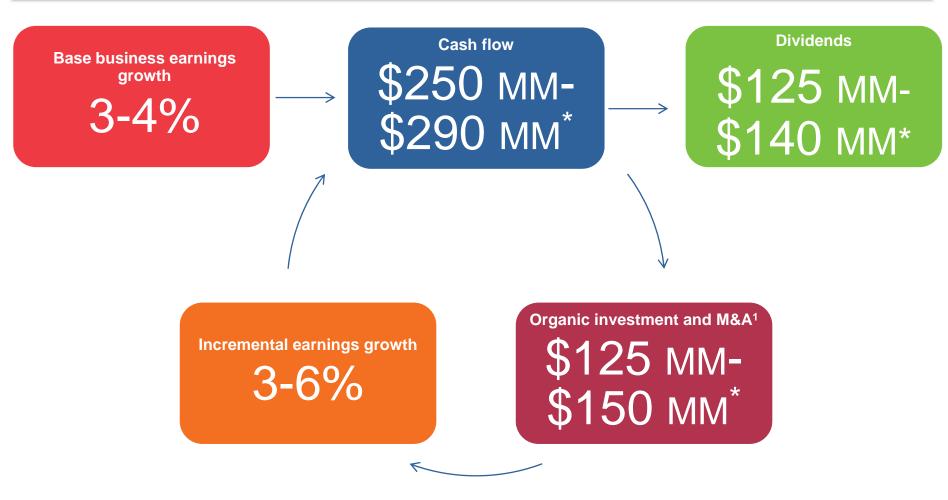
- Link supply to markets by leveraging UGI's existing pipeline infrastructure
- Build new pipeline capacity from prolific Marcellus areas to market centers in PA and beyond
- Integrate pipeline infrastructure with other midstream assets such as storage, peaking, power generation and interstate contracts
- Develop and market integrated products and services to enable utilities to transition from long haul pipelines to local supply options
- Provide timely, competitive gathering services to producers

# UG In Conclusion CORPORATION UGI BALANCED DIVERSIFIED DISCIPLINED INNOVATIVE STRATEGIC



# The Growth and Income "Engine"

# Income-producing businesses generate cash for growth opportunities and dividends



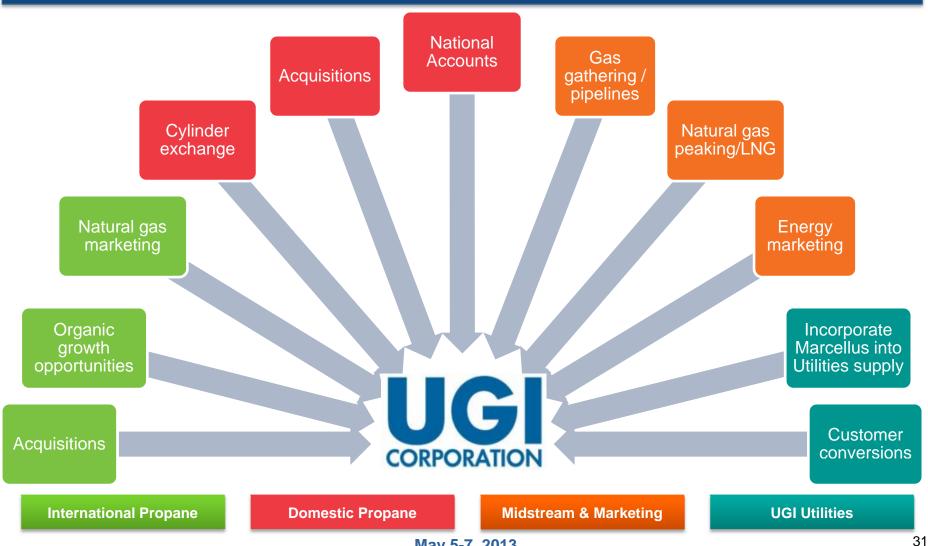
<sup>\*</sup>multi-year average forecast

<sup>&</sup>lt;sup>1</sup> after business unit CAPEX

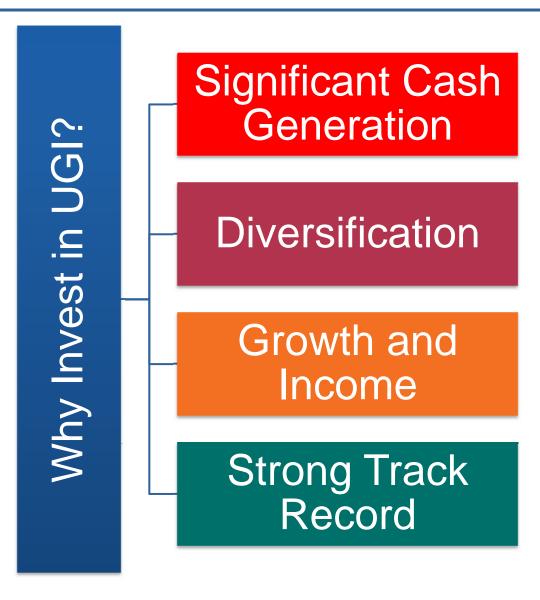


## **Growth Opportunities**

### Multiple growth initiatives to achieve our goal of 6-10% earnings growth and 4% dividend growth



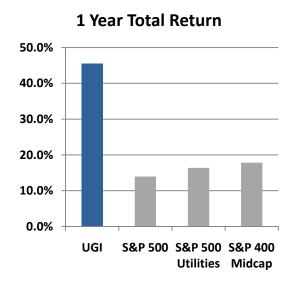


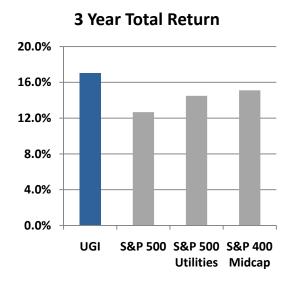


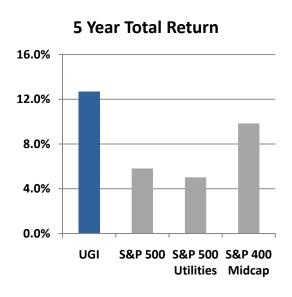
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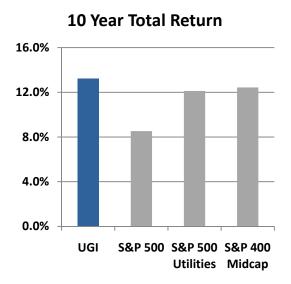


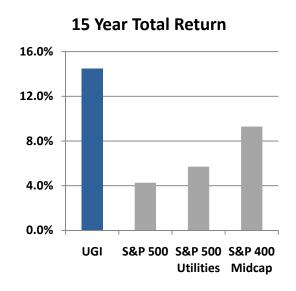
### Total Shareholder Return

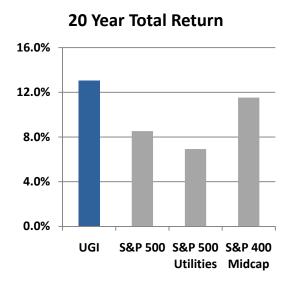












# UG **Appendix** CORPORATION UGI BALANCED DIVERSIFIED DISCIPLINED INNOVATIVE STRATEGIC



# **UGI Summary Financial Information**

				Year En	ded	Septemb	<u>er 3</u>	<u>0,</u>		
(millions of dollars)		<u> 2012</u>		<u> 2011</u>		<u> 2010</u>		<u>2009</u>		<u>2008</u>
Income Statement										
Revenues	\$	6,519.2	\$	6,091.3	\$	5,591.4	\$	5,737.8	\$	6,648.2
Cost of sales	(	4,111.2)	(	(4,010.9)		(3,584.0)		(3,670.6)	(	(4,744.6)
Total Margin		2,408.0		2,080.4		2,007.4		2,067.2		1,903.6
Operating expenses	(	1,591.7)		(1,266. <del>4</del> )		(1,177.4)		(1,220.0)	(	(1,157.3)
Taxes other than income taxes		(17.3)		(16.6)		(18.6)		(16.9)		(18.3)
Depreciation and amortization		(316.0)		(227.9)		(210.2)		(200.9)		(184.4)
Other income, net		38.3		46.5		58.0		55.9		41.6
Operating income		521.3		616.0		659.2		685.3		585.2
Loss from equity investees		(0.3)		(0.9)		(2.1)		(3.1)		(2.9)
Loss on extinguishment of debt		(13.3)		(38.1)		-		-		-
Interest expense		(221.5)		(138.0)		(133.8)		(141.1)		(142.5)
Income before income taxes		286.2		439.0		523.3		541.1		439.8
Income taxes		(99.6)		(130.8)		(167.6)		(159.1)		(134.5)
Net income	\$	186.6	\$	308.2	\$	355.7	\$	382.0	\$	305.3
Less: net income attributable to noncontrolling										
interests, principally AmeriGas Partners		12.8		(75.3)		(94.7)		(123.5)		(89.8)
Net income attributable to UGI	\$	199.4	\$	232.9	\$	261.0	\$	258.5	\$	215.5
Average diluted shares outstanding (MM)		113.4		112.9		110.5		109.3		108.5
GAAP diluted EPS	\$	1.76	\$	2.06	\$	2.36	\$	2.36	\$	1.99

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## **UGI EPS Reconciliation**

	Year Ended September 30,										
(millions of dollars, except where otherwise indicated)	<u>20</u>	12	<u>20</u>	<u> 2011</u>		<u> 2010</u>		<u> 2009</u>	• <u>•</u>	<u> 2008</u>	
GAAP Net Income	\$ I	99.4	\$ 23	2.9	\$	261.0	\$	258.5	\$	215.5	
Adjustments:											
Acquisition and transition expenses	\$ (	13.3)									
Loss on early extinguishment of debt at AmeriGas	\$	(2.2)	\$ (I	0.3)							
Loss from discontinuance of cash flow hedge accounting at AmeriGas			\$ (	3.9)							
Gains from sale of AmeriGas storage terminals							\$	10.4			
Gain from sale of Atlantic Energy LLC - UGI Energy Services					\$	17.2					
Adjusted Net Income	\$ 2	14.9	\$ 24	17. I	\$	243.8	\$	248.1	\$	215.5	
GAAP EPS	\$ I	.76	\$ 2.	06	\$	2.36	\$	2.36	\$	1.99	
Adjusted EPS	\$ I	.90	\$ 2.	19	\$	2.21	\$	2.27	\$	1.99	
Diluted Shares Outstanding	I	13.4	11	2.9		110.5		109.3		108.5	

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# AmeriGas Propane

	Year Ended September 30,				
(millions of dollars, except where otherwise indicated)	<u> 2012</u>	<u> 2011</u>	2010	<u>2009</u>	<u>2008</u>
Income Statement - AmeriGas Propane					
Revenues	\$ 2,921.6	\$ 2,538.0	\$ 2,320.3	\$ 2,260.I	\$ 2,815.2
Cost of sales	(1,719.7)	(1,605.3)	(1,395.1)	(1,316.5)	(1,908.3)
Total Margin	1,201.9	932.7	925.2	943.6	906.9
Operating expenses	(888.7)	(620.6)	(609.7)	(615.1)	(610.5)
Depreciation and amortization	(169.1)	(94.7)	(87.4)	(83.9)	(80.4)
Gain on sale of storage facility	-	-	-	39.9	-
Other income, net	26.5	25.6	7.7	16.0	18.9
Operating income	170.6	242.9	235.8	300.5	234.9
Interest expense	(142.6)	(63.5)	(65.1)	(70.3)	(72.9)
Loss on extinguishment of debt	(13.3)	(38.1)	-	-	
Income before income taxes	14.7	141.3	170.7	230.2	162.0
Income taxes - AmeriGas Propane, Inc. and Subsidiaries (1)	(11.6)	(26.4)	(32.3)	(41.6)	(29.7)
Noncontrolling interests (2)	12.8	(75.0)	(91.1)	(123.6)	(88.4)
Net income attributable to UGI	\$ 15.9	\$ 39.9	\$ 47.3	\$ 65.0	\$ 43.9

<sup>(1)</sup> Primarily taxes related to the general partner's ownership interests in the Partnership.

<sup>(2)</sup> The general public's interests in AmeriGas Partners, L.P.



### AmeriGas Supplemental Information: Footnotes

- The enclosed supplemental information contains a reconciliation of Earnings before interest expense, income taxes, depreciation and amortization ("EBITDA") and Adjusted EBITDA to Net Income.
- EBITDA and Adjusted EBITDA are not measures of performance or financial condition under accounting principles generally accepted in the United States ("GAAP"). Management believes EBITDA and Adjusted EBITDA are meaningful non-GAAP financial measures used by investors to compare the Partnership's operating performance with that of other companies within the propane industry. The Partnership's definitions of EBITDA and Adjusted EBITDA may be different from those used by other companies.
- EBITDA and Adjusted EBITDA should not be considered as alternatives to net income (loss) attributable to AmeriGas Partners, L.P. Management uses EBITDA to compare year-over-year profitability of the business without regard to capital structure as well as to compare the relative performance of the Partnership to that of other master limited partnerships without regard to their financing methods, capital structure, income taxes or historical cost basis. Management uses Adjusted EBITDA to exclude from AmeriGas Partners' EBITDA gains and losses that competitors do not necessarily have to provide additional insight into the comparison of year-over-year profitability to that of other master limited partnerships. In view of the omission of interest, income taxes, depreciation and amortization from EBITDA and Adjusted EBITDA, management also assesses the profitability of the business by comparing net income attributable to AmeriGas Partners, L.P. for the relevant years. Management also uses EBITDA to assess the Partnership's profitability because its parent. UGI Corporation, uses the Partnership's EBITDA to assess the profitability of the Partnership, which is one of UGI Corporation's industry segments. UGI Corporation discloses the Partnership's EBITDA in its disclosures about its industry segments as the profitability measure for its domestic propane segment.

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# AmeriGas Propane EBITDA Reconciliation

	Year Ended September 30,					
(millions of dollars)	<u> 2012</u>	<u> 2011</u>	<u> 2010</u>	<u>2009</u>	<u>2008</u>	
Net income attributable to AmeriGas Partners, L.P.	\$ 11.0	\$ 138.5	\$ 165.3	\$ 224.6	\$ 158.0	
Income tax expense	1.9	0.4	3.2	2.6	1.7	
Interest expense	142.6	63.5	65. I	70.4	72.9	
Depreciation and amortization	169.2	94.7	87. <del>4</del>	83.8	80.4	
EBITDA	324.7	297.I	321.0	381.4	313.0	
Add back: Loss on extinguishment of debt	13.3	38.1				
Add back: Heritage Propane acquisition and transition expense	46.2					
Exclude: Gain on sale of storage facility				(39.9)		
Add back: Litigation reserve adjustment			12.2			
Exclude: Cumulative effect of accounting changes			7.0			
Adjusted EBITDA	\$ 384.2	\$ 335.2	\$ 340.2	\$ 341.5	\$ 313.0	

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# International Propane

	Year Ended September 30,					
(millions of dollars, except where otherwise indicated)	<u>2012</u>	<u> 2011</u>	<u> 2010</u>	<u>2009</u>	<u>2008</u>	
Income Statement - International Propane						
Revenues	\$ 1,946.0	\$ 1, <del>4</del> 88.7	\$ 1,059.5	\$ 955.3	\$ 1,124.8	
Cost of sales	(1,325.8)	(970.8)	(582.1)	(429.5)	(651.9)	
Total Margin	620.2	517.9	477.4	525.8	472.9	
Operating expenses, net of other income	(429.2)	(361.2)	(300.0)	(317.9)	(311.4)	
Depreciation and amortization	(79.2)	(70.6)	(60.4)	(56.5)	(54.7)	
Operating income	111.8	86.1	117.0	151. <del>4</del>	106.8	
Loss from equity investees	(0.0)	(0.9)	(2.1)	(3.1)	(2.9)	
Interest expense	(30.9)	(28.2)	(25.4)	(26.6)	(29.7)	
Income before income taxes	80.9	57.0	89.5	121.7	74.2	
Income taxes	(15.8)	(15.7)	(30.4)	(43.7)	(20.7)	
Noncontrolling interests	(0.0)	(0.3)	(0.3)	0.3	(1.2)	
Net income attributable to UGI	\$ <b>65.</b> 1	\$ 41.0	\$ 58.8	\$ 78.3	\$ 52.3	

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# **UGI** Utilities

	Year Ended September 30,									
(millions of dollars)	, <u>.</u>	<u> 2012</u>		<u> 2011</u>		<u> 2010</u>		<u>2009</u>		<u>2008</u>
Income Statement - UGI Utilities										
Revenues	\$ 8	384.3	\$	1,137.4	\$	1,169.5	\$	1,381.3	\$	1,289.1
Cost of sales	(4	59.1)		(678.5)		(730.5)		(944.8)		(920.4)
Total Margin	4	425.2		458.9		439.0		436.5		368.7
Operating expenses	(1	74.8)		(189.0)		(183.7)		(206.2)		(158.9)
Taxes other than income taxes	(	17.2)		(16.6)		(18.6)		(16.9)		(18.3)
Depreciation and amortization	(	52.8)		(52.5)		(53.5)		(51.1)		(41.4)
Other income, net		5.0		10.8		6.3		7.2		12.9
Operating income		185.4		211.4		189.5		169.5		163.0
Interest expense	(	42.4)		(42.7)		(42.3)		(43.9)		(39.1)
Income before income taxes		143.0		168.7		147.2		125.6		123.9
Income taxes	(	62.5)		(69.4)		(64.1)		(46.9)		(49.9)
Net income attributable to UGI	\$	80.5	\$	99.3	\$	83.I	\$	78.7	\$	74.0

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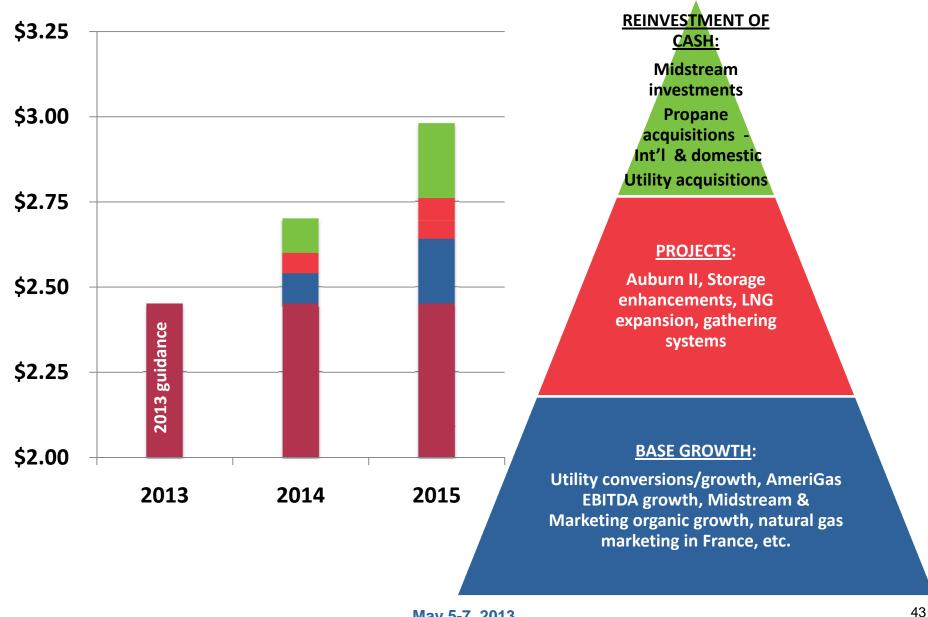
# Midstream & Marketing

	Year Ended September 30,								
(millions of dollars)		<u> 2012</u>		<u> 2011</u>	<u>2010</u>	<u>)</u>	2009		<u>2008</u>
Income Statement - Energy Services									
Revenues	\$	859.4	\$	1,059.7	\$ 1,145.9	9 9	\$ 1,224.7	\$	1,619.5
Cost of sales		(730.9)		(920.0)	(1,010.7	)	(1,098.5)		(1,495.4)
Total Margin		128.5		139.7	135.2	2	126.2		124.1
Operating expenses, net of other income		(53.4)		(48.8)	(7.5	)	(52.9)		(39.8)
Depreciation and amortization		(12.7)		(8.0)	(7.7	)	(8.5)		(7.0)
Operating income		62. <del>4</del>		82.9	120.0	)	64.8		77.3
Interest expense		(4.8)		(2.7)	(0.2	)	-		
Income before income taxes		57.6		80.2	119.8	3	64.8		77.3
Income taxes		(21.2)		(27.7)	(51.6	)	(26.7)		(32.0)
Net income attributable to UGI (*)	\$	36.4	\$	52.5	\$ 68.2	2	\$ 38.1	\$	45.3

<sup>(\*)</sup> Includes after tax gain from the sale of Atlantic Energy of \$17.2



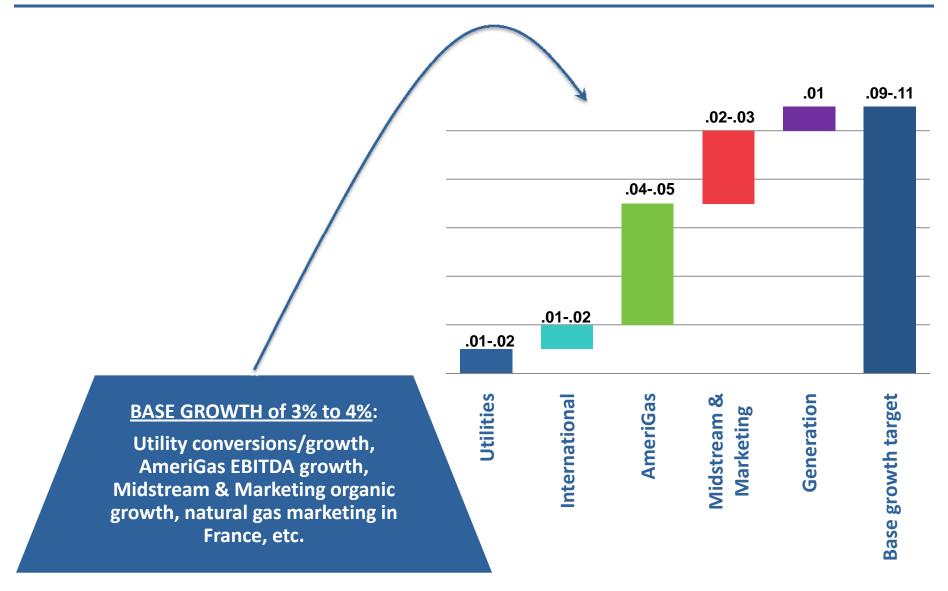
#### EPS Growth: 6% to 10%



May 5-7, 2013



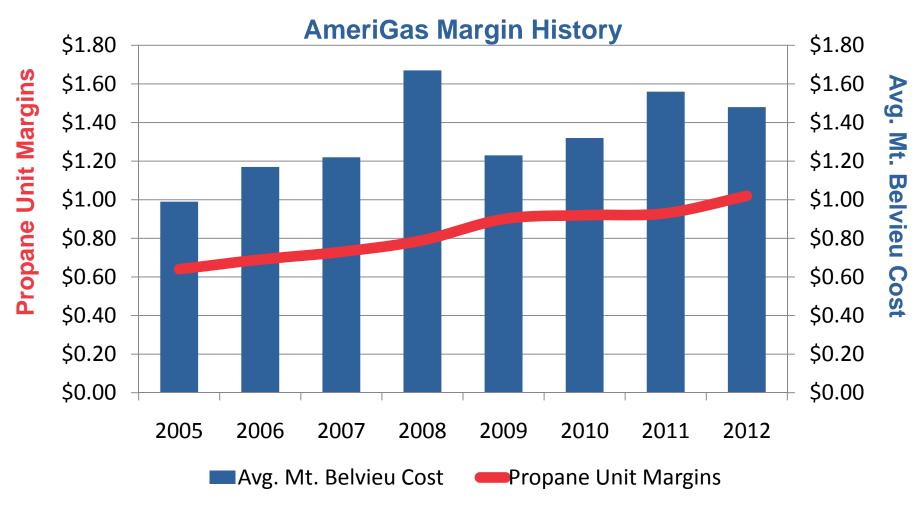
## Composition of Base Growth\*





# AmeriGas Unit Margin Management

# A long track record of **exceptional margin management** through volatile propane cost environments

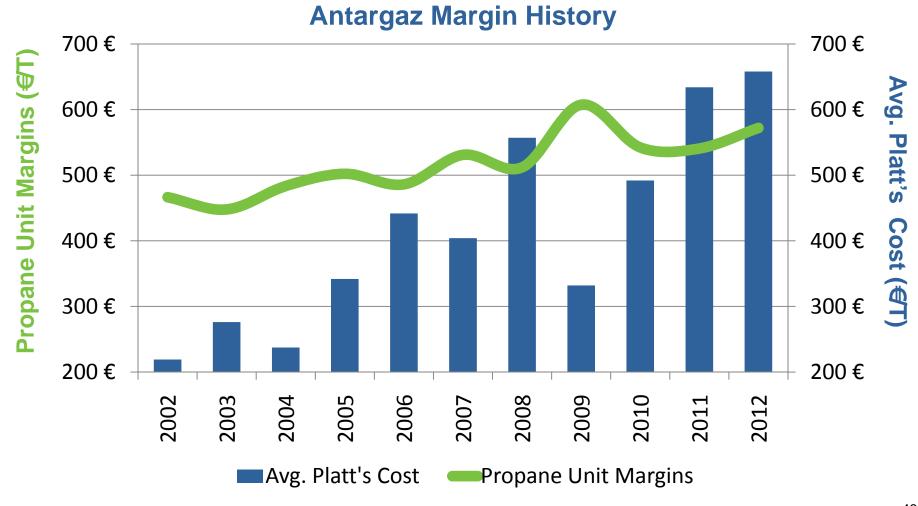


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# International Unit Margin Management

Intl. Propane has demonstrated the ability to manage margins in various cost environments – this is a <u>core strength</u> of all of UGI's Propane businesses





#### **Frequently Asked Questions**

Is natural gas making significant inroads on areas traditionally served by heating oil?

- Yes. Natural gas is less expensive and more convenient for consumers
  - Most conversions take place within 75-100 feet from the main
  - A significant number of heating oil customers remain "resident" along these mains and are prime candidates for conversion
  - In FY2012, UGI Utilities converted over 12,000 residential customers to natural gas and the vast majority of these were converted from heating oil

Is natural gas also making significant inroads on areas traditionally served by propane?

- No. Natural gas conversions typically extend only 75-100 feet from the main most propane users are outside of this reach
  - AmeriGas estimates that it loses less than 3,000 customers annually to natural gas (out of a customer base of 2 million)
  - In FY11, UGI Utilities converted over 12,000 residential customers to natural gas and less than 200 of these were converted from propane
  - Most propane customers reside in less densely-populated areas well off the gas grid, making conversions less attractive to gas utility companies

Does UGI Energy Services' marketing business have significant energy exposure?

- No. UGI Energy Services' energy marketing business adheres to a fulfillment business model
  - Volumes are hedged when a price commitment is made by a customer
  - UGI does not employ any traders or engage in speculative trading
  - UGI does not have a large asset base to protect (our small amount of electric generation is sold into the market)
  - Average length of contract is ~9 months for gas customers, ~12 months for electric customers

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